

# Handicare Freecurve

## Nationwide network of Handicare partners

Handicare works with a national network of trusted partners providing local expertise for thousands of stairlift users. In only a few questions they can identify what type of stairlift would suit your home and then recommend the best solution to meet your needs today and tomorrow.


In order for them to give you an exact cost for the stairlift solution most suitable for your stairs they will need to visit your home to perform a full survey and user assessment. During the survey the advisor will take the time to discuss your individual situation and recommend a stairlift solution. This is completely free of charge and without any obligation to make your mind up there and then.

To request a free and no obligation home survey and assessment from a Handicare partner, or information on our other products or services, please contact us.



## The certified Handicare partner near you:

 Handicare  
82 First Avenue  
Pensnett Estate, Kingswinford  
West Midlands DY6 7FJ

 0844 225 3121

 enquiries@handicare.co.uk

 www.handicare-stairlifts.co.uk



PAGE 4

### **WE DIDN'T WANT TO LEAVE OUR HOME**

*"This is our beautiful home with our amazing garden. A stairlift turned out to be the right option for us."*

PAGE 19

### **COMFORTABLE NIGHT'S SLEEP AGAIN**

*"My mum can use the stairs safely again. That certainly helps me to sleep at night."*

# Contents

Handicare: 130 years of experience	6
The Handicare Freecurve introduced	8
Advantages of the Freecurve stairlift	12
How to use your stairlift	16
Tailor-made solutions	20
The installation – quick and easy	22
Frequently Asked Questions	24
Handicare equals quality	26



*“Does Alex use the stairlift too? Of course! Recently he brought me breakfast in bed.”*



**4** *“Selling our house was not an option for us”*



**6** *130 years of lifting experience*



**12** *Advantages of the stairlift*



**18** *“Only the best for my parents”*



**20** *“The stairlift could be visualised immediately”*

“We could see what the stairlift would look like in our home!”

We talked about it more often because honestly, it was quite irresponsible for me to keep using the stairs. But stubborn as I am, I did it anyway, thinking it was just a quick walk up the stairs here and there. Well, it wasn't a quick walk, but rather a quite risky one. But, selling our home wasn't an option for us either. It's where our family's memories were made and where my garden has grown over the years. But how could we remain independent in the home that we loved?

Of course we had heard about stairlifts, but we had never visualized it for our own home. Eventually it was our daughter who introduced us to Handicare. I promised her I would consider the option seriously, which now I wish I had done sooner.

We invited a certified Handicare dealer to our home. He took the time to not only show us all of our options, but to personally show us what the stairlift would look like on our own staircase. We were confident that a company with over 130 years of experience in assisting people could serve our needs and decided to go with Handicare. Once the Handicare technician arrived for the installation, it was barely a disruption and only took a few hours of our day to have it fully installed. He gave us a thorough explanation about how to use the lift, ensuring that we were both comfortable in using it before he went on his way. We were very pleased with the service.

*“It's a big help in our home. With our stairlift, we can keep living in the home we love. I can use the stairs free of risks and the whole house is accessible to me again. I've fully regained my independence. Does Alex use the stairlift too? Of course! Recently he brought me breakfast in bed.”*



# Handicare: 130 years of lifting experience



## Handicare: lifting innovations

The origins of our company go back to the year 1886 when our founder established a “technical trading firm.” While a lot has changed in 130 years, innovation has always been in our DNA. We’ve been at the forefront when it comes to making lifts safer, more user-friendly and the all-round better choice. From the first stairlift that we installed in 1961 to the present day, we continue to take big steps forward to serve our customers in the best ways possible.

As well as safety and user comfort improvements, the design of the stairlift has undergone major developments. Now you can choose from various styles, upholstery and rail colours – there’s a matching stairlift for any taste and décor!

We recognise that everyone needs to personalise their stairlift to suit their individual requirements. On top of that, every home is unique. As a result, our stairlifts are tailor-made just for you. Thanks to our innovative PhotoSurvey tool, your Handicare advisor can efficiently and accurately measure your staircase while generating a 3D image of your stairlift exactly as it will appear in your home. You can then work with your advisor on configuring your perfect solution before it is sent off to be manufactured.

With offices around the globe, including the United Kingdom, Netherlands, Germany, France, Italy, Norway, Denmark, China, United States and Canada, Handicare is a brand known for its quality, innovation and service.

Now we have over 700,000 satisfied customers around the world

2001

Our drive for innovation continues by developing the first single rail curved stairlift



Present

Our first seated stairlift is installed



1961

We installed one of the first ever curved stairlifts



1967

Our start as the first lift supplier in the Netherlands



1886

In just 4 years, we installed over 600 lifts



1900

# The Handicare Freecurve

Handicare has a solution for all situations and staircases.

All of our stairlifts are quiet, safe and easy-to-use. No matter what your staircase looks like, our compact and customised stairlifts can be installed anywhere. Even on the narrowest of staircases, there is enough walking space available after the stairlift is installed.

High quality in all aspects makes a Handicare stairlift a true asset to your independence. It

enables you to keep living in your own home, free from the risks associated with the stairs. A stairlift provides freedom of movement and peace of mind. Many of our satisfied customers experience that every day.



## COMFORT

All of our stairlifts are fitted with a comfortable seat, armrests and a safety belt.



## EASY-TO-USE

Ergonomic and intuitive to use, the joystick smoothly operates the stairlift.



## CUSTOMISED

Each stairlift rail is designed and manufactured specifically to fit your staircase, ensuring a tight fit to maximize space for other stair users.



# The Handicare Freecurve



## COMPACT AND FOLDABLE

Fold up the stairlift when not in use to save space in corridors or hallways.



## REMOTE CONTROL

Two remote controls are included for both upstairs and downstairs so you can send for your stairlift at the touch of a button.



## ACTIVE SEAT

This option gently helps you get in and out of your stairlift, reducing strain on your joints and muscles.



## SAFETY FIRST

Powered options eliminate the need to bend, safely folding or unfolding the footrest for you. The footrest is illuminated to prevent a tripping hazard in low-lit areas.

# The advantages of your stairlift

With its many features, the Handicare Freecurve stairlift will be a valuable addition to your home.



## Compact rail endings

To avoid an obstruction at the bottom of the stairs (e.g. where there is a doorway), an automatic hinged rail with safety system or a dropnose is available.  
Hinged rail Dropnose



## Space

Once installed, there will still be enough free space on the stairs to walk up and down safely.



## Seat swivel

Swivel your stairlift seat toward the landing for a much easier and safer exit. This can be done manually or automatically. The optional Turn & Go enables Handicare to service even the narrowest stairs.



## Safety stop

The stairlift is fitted with safety sensors that will stop the lift whenever it runs into an obstacle



## Active seat

Normally only available on lift chairs, gently supports your movements while sitting down or standing up.

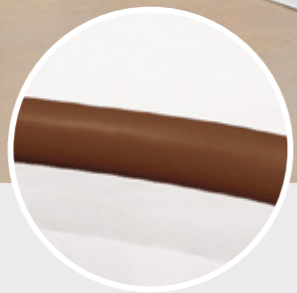


# A stairlift to co-ordinate with every interior

Of course it is important that your stairlift fits within the rest of your home décor. That is why we offer you the chance to choose from three seat styles with different varieties of upholstery and three standard rail colours.



CREAM WHITE



BROWN



GREY

## Alliance Seat



BORDEAUX RED



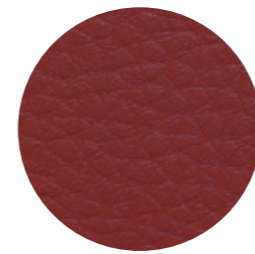
BEIGE



COCOA BROWN



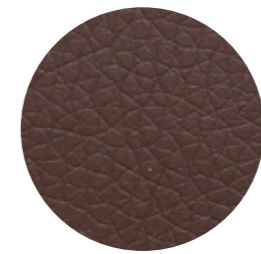
## Elegance Seat



BORDEAUX RED



BEIGE



COCOA BROWN



## Classic Seat



BORDEAUX RED



BEIGE



SLATE





# How to use the stairlift

## STEP 1

Sit down on your stairlift. You will notice that our Active seat option helps you to sit down gradually, which helps to reduce the strain put on your joints and muscles. When you hear an audible “click”, the Active seat locks and the stairlift is ready to use.



## STEP 2

Fasten the seatbelt. Then, with the push of the button you can unfold the footrest and place your feet on the footrest.



## STEP 3

When you're comfortable and secure, use the joystick to operate the stairlift.



## STEP 4

When you arrive upstairs, continue to hold the joystick to swivel toward the landing for easier transfer off the stairlift.



## STEP 5

As a last step, unbuckle your seatbelt and exit the stairlift. Again, the Active seat option will support your movements as it gently guides you up and out of the seat.



*“So easy to use, I can get on and off the stairlift comfortably!”*





“I want the very best for my parents.”

My parents' house is close to our entire family and is still a great place to live. Yet, you can see that it's becoming more difficult for them, even though they won't always admit it. So I worry about them and it keeps me up at night. I saw my mum struggling with the stairs and I didn't want to imagine what would happen if she had a fall.

A friend of mine told me that her parents were very satisfied with their Handicare stairlift. I checked out the website and found that Handicare would be a good option for my parents as well. While having a cup of coffee, I discussed this with my parents. They were reluctant at first, but they promised that they would seriously consider the option.

*“Thankfully they quickly made an appointment with a qualified Handicare dealer. It was good to see him take the time to answer all of their questions and even show them what it would look like on their staircase. Soon after the visit, the stairlift was installed and now my mum can go up and down the stairs safely again, which certainly helps me to sleep at night.”*



# Your customised stairlift



1

A qualified Handicare advisor will visit your home and discuss your personal preferences and any requirements you may have. Every stairlift is custom made, which requires an accurate measurement of your staircase.



2

Handicare Vision is an app that allows the advisor to show you how a stairlift will look on your stairs, including the various style options.



3

To accurately measure your stairs, we use PhotoSurvey. With these measurements, we can show you a 3D image of the stairlift on your staircase. Together, you and your advisor can configure the stairlift, ensuring you are comfortable with the design before he leaves.



4

Once you are satisfied with the proposed solution, the production of your stairlift can begin in one of Handicare's own manufacturing facilities. At Handicare, we proudly design, develop and manufacture our stairlift solutions.



# The installation

When you choose Handicare, you can be confident that we are managing the entire process from the design and development to the production of your stairlift. This allows us to manufacture the very best tailor-made stairlift for you before it arrives at your doorstep for installation by a Handicare certified technician.



Make an appointment that suits your diary. Our skilled technicians can have your stairlift installed in as little as a few hours.



The stairlift rail is installed first, which will be affixed to the stairs, not your wall. After the rail, the technician will install the unit then the seat, meaning your stairlift is almost ready to use.



Once the stairlift is installed, the technician will clean up your staircase. He will then take the time to explain how to use your stairlift. Only when you are 100% comfortable and satisfied will he continue on his way.



## Frequently Asked Questions

Should you have any other questions, please call us or visit our website at [www.handicare-stairlifts.co.uk](http://www.handicare-stairlifts.co.uk).

We strive for 100% customer satisfaction. That is why we go the extra mile to offer you the highest standards of service and answer your questions in the best way possible.

### **DOES IT TAKE MAJOR RENOVATION TO INSTALL A STAIRLIFT IN MY HOME?**

No! A Freecurve stairlift can be installed in as little as a few hours. Because it is installed to the staircase, you don't have to worry about any drilling or renovation of your walls.

### **WHAT HAPPENS TO MY STAIRLIFT DURING A POWER CUT?**

A power failure is no reason to worry. Your Handicare Freecurve will use its batteries to remain operational and can still be used for at least 10 rides up and down the stairs.

### **WHAT'S THE PRICE OF A STAIRLIFT?**

Since every stairlift is customised, the price varies in regards to the stairlift configuration. However, we offer a number of solutions to work within your budget.

### **I NEED THE STAIRLIFT URGENTLY, WHAT IS THE DELIVERY TIME?**

Freecurve stairlifts are customised to fit your home's staircase, so manufacturing lead times are longer than our standard straight stairlifts. However, we understand the need to keep you safe within your home and will work with you and our manufacturing facilities to expedite if possible.

### **WILL THE STAIRLIFT MATCH MY DÉCOR?**

We will do our best to find the perfect match between the stairlift and your décor. Handicare offers you a choice of a number of seat and upholstery colours that have been selected to co-ordinate with most interior colours.

# Quality assured

## Comprehensive warranty

All of our new products are delivered with a comprehensive warranty. A Handicare stairlift is synonymous with high quality: quality in terms of safety, innovation, comfort and design. This is our guarantee that all of our products meet the highest possible standards in terms of safety and quality.

Handicare is proud to have the ISO 9001: 2015 quality certificate and in addition to this, all our products are tested and approved by worldwide independent inspection institutions such as TÜV, TNO and Liftinstituut.

