

When looking to buy a reconditioned or second-hand stairlift, consider these 6 essential points:



- ✓ The stairlift is being installed by a BHTA member company or a company with whose practices and policies you are comfortable.
- ✓ An in-home assessment is made that takes account of the person(s) using the stairlift and the staircase in which it is to be fitted. A survey should be conducted as part of the sales purchase.
- ✓ A warranty period and service cover are included. The stairlift should be installed with a callout number supplied. Check the engineer response time.
- ✓ Stairlifts for curved staircases have unique needs. This means when you buy a reconditioned stairlift for your curved staircase, the rails should be made to measure.
- ✓ Consider the many factors that will influence the lifespan of a stairlift. These include age, appropriate usage, number of installations and regular service.
- ✓ An instruction manual should be supplied for the stairlift. Upon installation, a full user demonstration must be given.

